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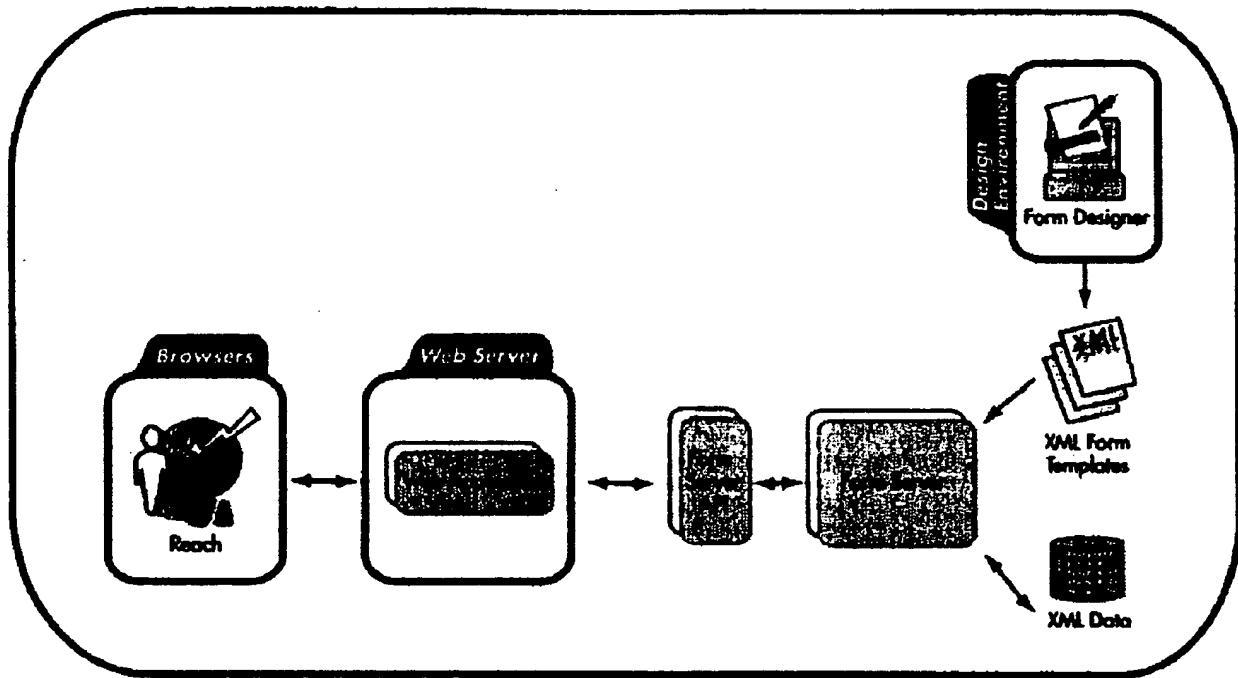
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(57) Abrégé/Abstract:

The present invention is directed to systems and methods of creating and deploying electronic forms for collecting information from a user using a browser, where the browser may be one of a plurality of browser platforms. Characteristics of forms are entered by a human designer using a form designer by using drag-and-drop operations, and stored in XML template files. The form may be previewed by the designer. When a user on the Internet (or an intranet) requests a form by a browser, the characteristics of the browser are sensed and a form appropriate for the browser is deployed to the browser by a form server. Information is then captured from the user. The form may also be saved or printed.

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ABSTRACT

The present invention is directed to systems and methods of creating and deploying electronic forms for collecting information from a user using a browser, where

- 5 the browser may be one of a plurality of browser platforms. Characteristics of forms are entered by a human designer using a form designer by using drag-and-drop operations, and stored in XML template files. The form may be previewed by the designer. When a user on the Internet (or an intranet) requests a form by a browser, the characteristics of the browser are sensed and a form appropriate for the browser is deployed to the browser
- 10 by a form server. Information is then captured from the user. The form may also be saved or printed.

METHOD AND SYSTEM FOR CROSS-PLATFORM FORM CREATION AND DEPLOYMENT

5 FIELD OF THE INVENTION

The present invention is directed to systems and methods of electronic forms. More specifically, it assists in the creation and deployment of electronic forms for collecting information using a browser, where the browser may be one of a plurality of browser 10 platforms.

BACKGROUND OF THE INVENTION

15 Organizations are looking to the Internet to help them cut costs and improve service, two typically opposing objectives. By electronically connecting departments and offering customers convenient online access to electronic forms, organizations can, however, cut overhead and deliver the service improvements that their constituents and clients desire.

20 In this document leveraging the Internet in this way is referred to as e-business, a revolution driven by both customer expectation and government legislation. In fact, the U.S. federal government has mandated that, by 2003, all agencies offer their forms electronically as well as in paper. Known as the Government Paperwork Elimination Act (GPEA), this legislation responds to the public's demands for more efficient and cost-conscious 25 government.

The Internet allows businesses that are using the Web as a tool to reap its rewards. There is little reason to make a user stand in line for 45 minutes to complete a transaction 30 that the person could perform in two minutes online. Service-oriented firms are capitalizing on the Web to cater to time-pressed customers, serving them when and where they want — at home, at a grocery store kiosk, in the office or even on their mobile devices. Companies are building customer loyalty as the leading e-businesses raise the bar against their competition offering improved access and service.

35 The Internet is also generating an explosion in B2B (business-to-business) transactions. Forrester Research Inc. predicts that by 2004, U.S. B2B activity will be worth \$2.7 trillion, growth fueled by tremendous expansion in the e-marketplace and e-processes.

Companies that learn to operate efficiently in this new digital economy will gain a substantial edge.

This invention, by making it easy for people to access and submit forms online using the Internet, solves the issue of reaching all customers and citizens via their Web browsers — on a large variety of platforms and devices — without requiring them to download any proprietary software or plug-ins.

Organizations have typically dealt with this incompatibility in one of three ways, each 10 of which has pronounced drawbacks.

A common approach is to create a single HTML form that operates with early versions of different browsers. Two problems exist with this “lowest common denominator” solution. First, anyone with an even earlier browser version will not be able to read the form. 15 For example, if an organization creates an HTML form that can be read by, say, version 2.0 of different browsers, people running version 1.0 will not be able to access the form. Governments and businesses want to avoid this type of technological discrimination.

The second shortcoming of this single HTML form solution is that people will not be 20 able to take advantage of the increased intelligence and capabilities of advanced browser versions. Consider this hypothetical example: someone applies to renew a driver’s license online six months after her license expired. But, because the license has expired, she needs to submit additional information with her renewal. An advanced browser would potentially allow the license-issuing organization to automatically present the applicant with another 25 online form required to capture the extra data. A basic HTML form may not have the intelligence to accommodate this type of interactivity, thereby causing delays in renewing the license and effectively discriminating against those without the new browser.

A second solution —and an awkward one at that—is to design and maintain 30 separate versions of HTML forms to ensure that the Web form appears properly regardless of the user’s platform or browser. But this approach involves keeping three or four different versions of the same electronic form current, a costly, risky and inconvenient restriction. Should a form change, a Web programmer has to re-design all underlying versions and make sure that the change appears uniformly in each one. The more balls in the air, 35 however, the more likely that one will drop, and citizens or customers could easily wind up with two substantially different versions of what should be the same form.

In such a situation, two customers may well pay two different prices for the same merchandise or two hunting license applicants might pay different fees. Making the change once and knowing that it will appear properly regardless of the users' computer types or 5 browsers would be much simpler, less costly and potentially less discriminatory.

The third traditional solution requires that citizens and customers first download a proprietary plug-in onto their computers. Once they complete this step, they can download and read forms that require this proprietary plug-in.

10 The problem with this approach, aside from having to find and wait for the plug-in to download and install, is that citizens and customers must also download the forms, a process that can burden them with lengthy waits. People do not appreciate waiting several minutes — or longer — for forms to finally appear.

15 The present invention overcomes the drawbacks of these traditional solutions. Not only does it avoid the pitfalls of conventional approaches, it introduces a host of value-added conveniences that make designing and distributing e-forms on the Web easier.

20 **SUMMARY OF THE INVENTION**

The present invention is directed to a method for assisting a designer to create a form definition template for collecting information from a user on a browser platform using an 25 electronic form, by receiving from the designer the characteristics of the electronic form, storing the characteristics of the electronic form in the form definition template, the form definition template being in Extensible Markup Language (XML) and the form definition template adapted to be deployable on any one of a plurality of browser platforms.

30 In accordance with another particular aspect of this invention, this invention is directed to a method for collecting information from a user on a browser platform using an electronic form, the characteristics of the electronic form being stored in a form definition template, including sensing the characteristics of the browser platform, retrieving the form definition template, the form definition template comprising an electronic document in 35 Extensible Markup Language (XML), and the form definition template adapted to be deployable on a plurality of browser platforms, generating the electronic form in a format

suitable for presentation on the browser platform from the form definition template; and capturing information input from the user.

In accordance with one particular aspect of this invention, this invention is directed to

5 a system for collecting information from a user using an electronic form, a browser platform for capturing information from the user; a web server in communication with the browser platform, for sensing the characteristics of the browser platform; a computer storage for storing the characteristics of the electronic form stored in a form definition template, and a Form Server in communication with the web server, for retrieving the form definition

10 template from the computer storage, and for generating the electronic form in a format suitable for presentation on the browser platform from the form definition template, wherein the form definition template comprises an electronic document in Extensible Markup Language (XML), and the form definition template is adapted to be deployable on a plurality of browser platforms.

15 In accordance with a further particular aspect of this invention, this invention is directed to system for collecting information from a user using an electronic form. The system includes a browser platform for capturing information from the user, a web server for sensing the characteristics of the browser platform, a computer storage for storing the

20 characteristics of the electronic form stored in a form definition template, and a Form Server for retrieving the form definition template from the computer storage and for generating the electronic form in a format suitable for presentation on the browser platform from the form definition template, where the form definition template includes an electronic document in Extensible Markup Language (XML) and the form definition template is adapted to be

25 deployable on a plurality of browser platforms.

These and other features, and advantages of the present invention will become more apparent in view of the following detailed description.

30 **BRIEF DESCRIPTION OF THE DRAWINGS**

Fig. 1 illustrates an overall block diagram of the system according to a preferred embodiment of the present invention.

35

Fig. 2 shows a Form Designer window according to another embodiment of the present invention.

5 DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

The present invention will now be described according to preferred embodiments of the present invention and in connection with the accompanying Figures.

10 1. Overview

A preferred embodiment of the present invention is shown in Fig. 1. This embodiment incorporates the two main components of the invention: the Form Designer and the Form Server. The Form Designer allows a designer to design e-forms and to preview forms while designing; and the Form Server enables the access of completed forms using a Web server for public access.

A point and click application used to create intelligent XML templates, the Form Designer provides a simple way to create and maintain e-forms without involving third-party tools. It creates XFA templates or structured XML user-interface "form" definitions that render the data and the presentation specified by the template in a format suitable for the user's run-time environment.

Employing the Form Designer's WYSIWYG graphical design tools for user interfaces, designers can quickly include list boxes, drop down lists, command buttons, radio buttons, check boxes, lines, circles, images and static text — anything they need to create a form. The Form Designer can also be used to incorporate database lookups, calculations, automatic formatting, choice lists and even automatic error checking to prevent respondents from entering incorrect data and delaying the processing of their e-forms.

30 1.1 The Form Previewer

The form previewer functionality of the Form Designer enables designers to see in real time how their forms will appear in different browsers. Designers simply select the desired preview format and the form appears immediately as it would in the selected browser.

This convenient feature allows designers to tweak forms as they create them to produce the desired appearance. Simplifying the design process, the form previewer allows people to generate forms faster and make changes quicker, boosting their productivity and their effectiveness.

5

1.2 The Form Server

The second primary component of the invention, the Form Server, takes a single template created with the Form Designer and delivers it in any browser. Templates are designed once and then deployed to any number of users, allowing organizations to manage their e-process and e-business initiatives without creating and maintaining a user interface to accommodate each browser type.

Automatically detecting the browser environment, the Form Server delivers the user-interface form in the appropriate language, for instance, DHTML, HTML or Java. Identifying the particular hardware (e.g. PC, PDA, Wireless device) or operating system (Windows, Mac OS, or Linux) is not important provided the correct browser environment is detected. The Form Server extracts the field information, such as the type and the positioning, and the boilerplate information, such as the lines and the static text, from the XFA template and converts it to a format that best suits the target browser on the client desktop.

The Form Server also provides intelligent templates for user interfaces. An enterprise can validate a user's data entry before processing by performing calculations, accessing databases or enforcing business rules on field-level data. Whenever data is submitted to the server, the Form Server merges the data it has received into the template and executes the business logic contained in the XFA template. The resulting data is then returned to the browser.

Given that the business logic — the validity checks and calculations — occur at the server, even HTML forms can have intelligence without requiring Web-application programming.

To allow end-users to print and save forms locally, the Form Server can convert the XFA template, with or without the merged data, to a PDF. Unlike with ordinary HTML forms that print using the Web browser, enterprises can precisely control the layout and pagination of these forms. Users can therefore print their filled-out forms — license applications.

customer statements, invoices, order confirmations, contracts, insurance policies, change of address forms and the like — for their records. They can also sign them and mail them to comply with laws, regulations or policies, where required.

5 The Form Server is stateless, and is therefore only accessible via an Application Programming Interface ("API"). This means that the Form Server becomes active when it is requested (via the API) to perform a function.

10 XML (eXtensible Markup Language) is used by the present invention for its versatility. A system for defining, validating and sharing document formats, XML has emerged as the basis for B2B communications on the Internet, and it will underpin an enterprise's processes as well.

15 XML Forms Architecture ("XFA") is an open, public specification that defines how a form will appear and act in an XML environment. See <http://www.w3.org/1999/05/XFA/xfa-template.html> for details of XFA. This open architecture ensures that form solutions will expand with the needs of the enterprise and integrate easily with products from other vendors.

20 Separating its data elements from the details of its graphic presentation, XFA assumes no proprietary data schema, which means that an enterprise can use the system for a broad range of e-process operations. Because XFA works with a large number of browsers or computer platforms, an enterprise can confidently treat all users in the electronic domain the same.

25

1.3 Form Server API

30 The Application Programming Interface is the method used by applications to communicate with, and access the services of, the Form Server. The API is used to interface with the Form Server and integrate the Form Server functionality into Web applications. As mentioned earlier, the Form Server is stateless, and is therefore only accessible via the API. This means that the Form Server becomes active when it is requested (via the API) to perform a function.

35

1.4 Web Application

The Web application provides the end user with access to Web facilities. This can be done using HTML pages, Application Server Pages ("ASP"s), ColdFusion™ pages and others. Using the API, the Web application gathers information from the end user's browser. From a single template, the Form Server determines the browser type and then transforms 5 the form template, with or without data, into a format that best suites that particular browser type.

1.5 Browser Interface

10 Forms created can be accessed via the Internet (or an intranet) from a wide range of Web browsers using a wide range of devices (desktop, handheld or mobile).

2. Designing a Form using the Form Designer

15 In one preferred embodiment of the invention, the Form Designer window displays standard user interface features such as a title bar, a menu bar, an array of toolbars, and a status bar. See Figure 2. The window also provides features unique to Form Designer—an Object Toolbox, special toolbars, and a Property Browser.

20 The Object Toolbox provides a quick way to add objects to the form. It contains two sets of tools: the drawing objects and the utility objects. Click on the tabs to view one or the other. By default, the toolbox is docked on the right when Form Designer is first opened. Hide or display the Toolbox by clicking its toggle tool on the standard toolbar.

25 Form Designer includes two specialized toolbars. The Standard toolbar contains several tools that are probably familiar to a typical user of Windows™ software plus a few tools that are specific to the application. The Layout toolbar provides convenient access to alignment and sizing tools and to grouping functions. Position the pointer over the tool to 30 view its ToolTip.

The status bar is located at the bottom of the window. The contents of the status bar change depending on whether the mouse pointer is positioned over a menu item, a toolbar button, or an object on the form.

35 One preferred embodiment of this invention allows the specification of the size and orientation for each page of the form and to display the page outline in the form window. When a user starts a new form, there may not be paper size specified. To change the

settings, click **File > Page Setup** on the menu. This invention displays the page sizes and orientations available from the designer's computer's default printer. Once the user has selected a page size the designer may choose to view the page outline.

5 Form objects are the elements on the form that provide users with information and allow them to enter data. Form Designer contains two toolboxes that hold these objects. One toolbox contains drawing objects, and the other contains utility objects.

10 **2.1 Drawing Objects**

 Drawing objects are the visible elements on a form. They include field-type, and text and graphical drawing objects.

15 The field-type drawing objects include:

- **Fields** provide the user with places to enter data or to display data that is generated by a calculation, script, or database connection.
- **Mask Text Field** objects allow the predefinition of the format of a field. For example, a user can standardize the appearance of a telephone number and ensure that the user can only enter numeric data.
- **Radio buttons** enable the user to select one of several options in a group. When radio buttons have the same value in the Group Name property, they are mutually exclusive; only one of the buttons can be selected at any time. For example, when selecting from a group of radio buttons whose group name is "Marital Status", the user can select only one of the options, such as "Married", "Divorced", "Single", or "Widowed."
- **Check boxes** provide the user with a convenient way of selecting one or more options.
- **Drop-down list boxes** and **list boxes** provide a list from which the user can make a selection. The list can be populated at design time or can be linked to a database.
- **Bar codes** appear as a graphic until the user clicks on it or tabs to it, at which point it appears as a field. The user can type a new bar code value in the field. When the field is not active, the bar code field reverts to a graphic.
- **Command buttons** provide a mechanism for the user to initiate Click events—actions such as printing or moving to the next or previous page. When the user clicks the command button, the Click event is fired. One must write the script to define the desired Click event.

- The **HTTP Post** object appears on the form as a command button that the user clicks to send XML data to a server. There is no need to script the Click event to initiate the transfer of data because that functionality is already built into the object. The HTTP post object also enables the form to receive data back from the server and either load it into a form or present the next HTML page in the desired sequence.

5

Text and graphical drawing objects include:

- **Text** objects are used to create titles, to label fields or other form objects, or to add static text to a form.
- **Lines, rectangles, and circles or ellipses** are graphical objects that enhance the visual appearance of the form.
- **Graphic** objects enable one to place graphic images, such as a logo, on the form. Use a path and file name or a Universal Resource Locator (URL) to specify the graphic file to use, or embed the graphic in the form. One can place four types of graphics on a form:

10

- . bmp – bitmap format
- . gif – Graphical Interface Format
- . jpg – Joint Photographic Experts Group (JPEG)
- . tif – Tagged Image File Format (TIFF).

15

- **Date/ Time** objects provide end users with a formatted date or time field.
- The **Verbal Eyes** object “reads” forms to visually impaired users who use screen reader applications.

20

2.2 Utility Objects

Utility objects provide a form with additional or enhanced functionality, which include the following:

- The **signature** object on a form enables users to create digital signatures on their filled forms. The signature object provides an additional level of security and informs users if the form or its data has been modified by an unauthorized individual. The signature object interacts with a third-party component, such as Entrust ® and CryptoAPI, that provides security services.

- Use the **script** object to store scripts shared between form objects. The script level variables defined in the script object are retained between uses of the script. One can also call properties and methods between different Active Scripting languages.

5

2.3 Adding Objects to the Form

The typical steps for adding an object to a form include the following:

10 1. In the Drawing or Utility Object Toolbox, click on the required form object.
 2. Move the mouse pointer onto the form. The pointer changes to crosshairs.
 3. Position the crosshairs on the form where one wants to draw the object.
 4. Press the left mouse button, and drag the mouse to draw the form object.
 5. Release the mouse button when the object is the required size.

15

One can also click the object in the Toolbox and drag-and-drop it to the desired position on the form.

20 **2.4 Third-party ActiveX Controls**

Third-party ActiveX controls are objects that interact in a standard way with COM-compatible software products. The Form Server, described later, does not transform third-party ActiveX® controls into HTML for delivery to users. However, ActiveX controls and other COM-based components may be used to perform work as part of the script processing executed by the Form Server. For example, the Form Server can invoke the use of ADO objects or Custom Business objects on behalf of the script contained on the form.

30 **2.5 Realization of images**

In one preferred embodiment of the present invention, the Form Designer creates image files (.JPG) for forms that contain the static elements such as text, lines, rectangles, circles, borders around some fields, and field labels. When the browser displays the form, the Form Server overlays the data entry elements of the fields with any data, on top of the image. The Form Server determines where to place the data entry elements based on the capabilities and the default settings of the target browser.

Not all users will use the same browser features and defaults as the person designing the form. For example, users may prefer larger fonts. Other users may turn off backgrounds color, and font overrides. Browsers differ in how they implement rendering of white space. Some browsers give users the ability to manage the use of colors, fonts, spacing, and other presentation attributes.

2.6 Print Version of the Form

For ease-of-use and efficiency, it may be preferable to design two versions of a form: one for the Web and one for printing. An online form is generally easier to use if it is divided into a series of panels or pages that each fit on-screen with little or no scrolling. One would likely also use color and buttons to enhance the visual appearance and functionality of the form. This design works well when viewed online but not when printed. A form for printing would typically fit on a letter size or A4 page and would not contain command buttons.

2.7 Scripting, Methods and Events

In addition to the properties described in the previous chapter, objects also have methods and events. Scripting allows one to access and use an object's methods and events and thereby enables one to add intelligence and power to the forms and to improve data integrity. Scripting an object's methods and events also enables one to automate data entry for a form, modify object properties, and display or hide objects from an end user.

Methods are actions that change the state of an object. For instance, one can assign a DependentOn method to a field which will make the field's visibility dependent on the status of some other form object. If a field has been coded with the DependentOn method (and thereby linked to a specific check box), it becomes visible when the check box is checked.

Scripts can invoke methods to perform calculations and validations or to cause an action based on a specific event. For example, one can use scripts to:

- Calculate a sum of the values of fields and automatically enter that value in a "Total" field
- Return a specific value to a field
- Employ a method to modify an object's properties under specific circumstances

- Go to another page of the form when the end user clicks a command button

Events are responses to an external action, such as a mouse click or a keystroke. An event can be the triggering of a script or a calculation. For example, a purchase order could

5 contain a check box called "Discount" that is scripted to deduct a preset discount from the total when the user clicks in the check box. The act of clicking in the check box triggers the event—the calculating of the discount.

One can write scripts to any of a form object's events. An event will fire at run time

10 when the user performs the specified action. Form objects and controls may have different events, but not all objects have events.

Some scripts can be executed in the browser in real time under certain circumstances. This is known as "client-side scripting". Scripts that the browser is unable to 15 execute are managed by the Form Server. This is known as "server-side scripting".

With client-side scripting, the user's browser software executes the scripts on a form. With one preferred embodiment of this invention, three conditions must be met for this to occur in one preferred embodiment of this invention:

20

- The user must use at least Microsoft Internet Explorer 5.x or Netscape Navigator 6.0, or higher.
- The client-side scripts must be written with JavaScript.
- Scripts must be designated to run at the client.

25 With server-side scripting, the Form Server executes scripts and returns the result to the browser. The Form Server is called to execute a script only when the user clicks a specially designated command button, such as a SUBMIT button, on a form.

30 **2.8 Events and methods supported**

2.8.1 Events

35 In a preferred embodiment, the Form Server supports several form, page, and form object events, which include the following.

Form Events

- **OnFormReady**, fired only once during the initial display of the form
- **OnFormClosing**, fired when a SUBMIT button is clicked, after
- **OnCalculate**, and after successful validation of the form.

5

Page Events

- **OnInitialize**, fired after all fields on the page have initialized
- **OnCalculate**, fired after all fields on the page have been calculated

10 • **OnValidate**, fired when NEXT, PREVIOUS, and SUBMIT buttons are clicked

- **OnEnter**, fired just before the page is to be displayed after
- **OnInitialize**, loading of data, OnCalculate but before OnFormReady. It is typically used to populate drop-down lists that are on that page.
- **OnExit**, fired when the user clicks the NEXT or PREVIOUS button.

15

Form Object Events

- **Click for the command button**
- **Click for the graphic object (client-side only)**

20 • **OnInitialize**, fired the first time the form is displayed

- **OnCalculate**, fired when all but the NEXT, PREVIOUS, and SUBMIT buttons are clicked
- **OnValidate**, fired when the NEXT, PREVIOUS, and SUBMIT buttons are clicked.
- **OnEnter**, fired when the cursor enters the form object.
- **OnExit**, fired when the cursor exits the form object.

25

2.8.2 Methods

In a preferred embodiment, the Form Server supports the following methods for form objects and pages. These are known as "subform area container nodes" in the XFA specification. They allow VBScript and JScript to work with multiple occurrence fields. View the XFA specification on the Internet at "<http://www.xfa.com>".

Methods supported on the drop-down and list box objects

35

- **AddItem("Item To Add", index)**— used to add an item to a drop-down list and list box.
- **Clear()**— used to clear the contents of a drop-down list or list box prior to initializing the list.

Methods supported on a field object

- Parent.Find("Name", Occurrence)

5 • Parent.Count("Name")

- Parent.Calculate()

• Calculate()

Parent is the property of the field object which returns the container or the page object.

10

Methods in a container or page object

- Find(" Name", Occurrence)
- Count(" Name")

15 • Calculate()

Use Me.Find (with VB script) and This.Find (with JScript) when the page or form wants to find a field it contains and Parent.Find when a field wants to find another field on the same page. One can also use PageName.Find, where PageName is equal to the name 20 of the page.

The following scripting example in VBScript demonstrate the use of the Find method:

Click event of a button

25

```

' Loop through all occurrences of all fields named "AMOUNT"
' and set the value to 5.0.
'

' This case uses parent because it is running in the
30   ' context of the button on the page
dim count
dim i
count = parent.count("AMOUNT")
for i = 1 to count
  dim oField
  set oField = parent.Find("AMOUNT", i )
  oField.Value = 5.0

```

next

The following is a scripting sample in JavaScript that demonstrates the use of the Find and Count methods. Specifically, it is an OnCalculate sample that calculates the sum of
 5 values in all fields named TRANSPORT:

```

var nCount = Parent.Count("TRANSPORT");
var sum = 0.0;
var i;
10 for (i = 1; i <= nCount; i++)
    sum += Parent.Find("TRANSPORT", i).Value
this.Value = sum
  
```

15 2.9 Understanding the XML Data Specifications

Embodiments of this invention produce and read form data in an XML format. This enables organizations to exchange data between form and non-form applications using standard XML processing tools.

20 2.9.1 Understanding Forms, Templates, and Data

Understanding the XML Data Specifications for forms, one must first understand the relationship between the XML form template file (.xft) and the XML form data file (.xfd).

25 Forms

A form is the combination of the form template and the form data presented to or entered by the user in one document. The Form Control object renders a form by reading
 30 the form template file (.xft) and then either provides the user with an empty data set or previously created one. The .xft file is the form template created in Form Designer and the data set represents the resulting data stream after the form template has been filled.

Templates

35 The template is the form layout information created using Form Designer. The template generated by the designer is an XML-based document (XFA – XML Form Architecture) that contains all information such as form object placement, naming, display properties, validations, and calculations. The form template is edited by a Form Designer

and cannot be changed by the user. The template contains all of the information necessary to display and manipulate the data displayed to the user.

Data

5

The form data represents the content entered by the user and data generated by calculations housed in the form template. The data can be saved in an XML document. By default, user forms generate a XML document with an .xml extension.

10

The template contains all of the static information such as object names, drop down lists, calculations, number formatting, etc. While the data file contains the information entered by the user at runtime. The content saved in the data file is structured to respect page, group, and data record information.

15

2.9.2 XML Data Specifications

One of the strengths of XML is that it often provides a comprehensible and self-evident representation of data. Data expressed in XML can often be manipulated by

20 standard processing tools or a common text editor.

The structure of an XML file is similar to an HTML file. XML uses tags that identify and qualify the information that they surround. There are six distinct levels of tags within an XML data stream for a preferred embodiment of this invention:

25

- Header
- Resources
- Data records
- Template pages
- Object groups
- Objects

Header

35

The XML data stream header contains information about the XML data document, such as the version of XML and the encoding of the content. A header must be included at the beginning of all XML data streams being read into a form template. Otherwise, the data

stream will not be read and an empty form template will be presented to the user. Changes to the header information may affect how the XML data is read into the form template.

The package element

5

A package element wraps the form template and the data stream within the XML document. The package is the wrapper around the template name information and the data itself.

10 Resources

The XML data stream includes two distinct resource blocks: the form template file information and the data stream itself. Preferred embodiments of this invention use this information to associate the template with the data stream.

15

The next resource block is the data stream.

Data Records

20

The top level of data organization is the data record. Each completed form template is stored within the XML data stream as a data record. This allows the user to complete multiple instances of the template and store the information within an XML data file as a continuous stream separated as data records.

25

Object Groups

Form objects may be part of a named object group. These groupings must be identified within the XML data stream. Objects groups are delimited by start and end tags that surround the data for the objects that it contains.

30

Objects

Form templates contain fillable and non-fillable objects. Non-fillable objects are elements such as buttons, rectangles, and text. They are not used for data entry and do not appear in the XML data file. Fillable objects are elements such as text fields, drop-down list boxes, radio buttons, and check boxes. These objects are used for data entry and are mapped to the XML data file.

40 2.10 Data Access

Forms can access and interact with data repositories. Scripting is the way to add data access functionality to forms. The objects that one can use to have the form interact with external data sources may include:

5

- ActiveX Data Objects (ADO)
- Remote Data Service (RDS)
- Microsoft Transaction Server (MTS) Proxies
- Simple Object Access Protocol Remote Object Proxy Engine (SOAP ROPE)

10 • XML Data Islands (e. g., in an HTML page containing the form)

Which data access objects one chooses depends on the form and how one plans to deploy it. One should use the script object to access the database from the Form Server and populate the form fields with the appropriate values.

15

Keep in mind that forms deployed to Web browsers are subject to the browser's security restrictions, which may prevent objects from being created if they are not safe for scripting. Consider the deployment environment and its security settings when choosing data access objects.

20

2.11 Third-party ActiveX Controls

25

Third-party ActiveX controls enable the extension of the functionality of forms. These interact in a standard way that makes them available to COM-compatible products such as embodiments of the present invention. Examples of standard third-party ActiveX controls are the Microsoft Calendar control and the Microsoft Multi Media Player control.

30

Note that the Form Server does not transform third-party ActiveX controls into HTML for delivery to form users. However, one can use ActiveX controls and other COM-based components to perform work as part of the script processing executed by the Form Server.

ActiveX controls or other COM components should preferably not be used that will display on the user interface and that will require user-initiated actions.

35

In Form Designer, third-party controls behave like native objects. One can include them in a calculation, script, or tabbing sequence on the form.

2.12 Digital Signatures

5 One can add security features to forms to verify that form data has not been tampered with. Using the signature object, one can protect the integrity of forms by allowing end users to use certificates to digitally sign form data. Once the data is signed, it cannot be altered on the form. Verifying the signature guarantees that no one has tampered with the data after it was submitted.

10

2.12.1 Cryptography

15 Cryptography is the science of encryption and decryption. Encryption is the process that transforms data from readable text into unreadable cipher text. Decryption is the reverse process, the transformation of unreadable cipher text into a readable format.

20 In public key cryptography, each user has a pair of keys consisting of a public key and a private key. The public key is published and associated with its owner in a trusted and reliable directory or other manner. Individuals may freely distribute their public keys to anyone who will be receiving data signed by the corresponding private key. Private keys are secret and must never be disclosed to anyone but their owner; otherwise, their integrity will be lost. Data signed by one key can only be decrypted by the corresponding key in the pair. However, it is virtually impossible to deduce the value of one key through knowledge of the 25 other. When data is signed by a private key, anyone with the public key can be certain of the identity of the signer.

30 One can obtain a public and private key pair through a Certificate Authority (CA). A CA, is a body that issues key pairs and verifies people's identities. It does this by issuing certificates, which are digital documents that bind a public key to an individual. That is, the CA certifies that a given key pair belongs to a given individual. CAs can issue certificates to the general public or to a select group. Many companies and organization have internal CAs that issue certificates to customers, members, or employees.

35

2.12.2 Using Digital Signatures

When a user signs a form, a message digest of the data to be signed is created and a mathematical computation combines the user's private key with the specified form data

and encrypts them together. The output is a digital signature. This digital signature contains the locked form object values and the certificate information of the person who signed the form. When viewed as part of the submitted XML form data, the encrypted data is unreadable.

5

When the Form Server's CryptoAPI component verifies the signature, it uses the public key to read the signed data and compares the signed data to the unencrypted data on the form. If the encrypted and unencrypted data do not match, this means that the data has been tampered with since it was signed and the verification fails.

10

2.12.3 Working With the Signature Object

The signature object allows users to use a certificate to sign data that they enter into specified objects on the form. To use the signature object, one should place FSSIGN_ and FSVERIFY_ command buttons on the form. The name of the command button links it to the signature object.

When the user clicks the sign button, the fields containing the data to be signed, as specified by the SignedObjects property, become read-only and cannot be modified. After the data is signed, anyone who opens the form and data can click the verify button to verify that the data has not been modified since it was signed.

One can place more than one signature object on a form. For example, if the form is part of a workflow, different users in the process may need to sign data in different fields.

To use the signature object to sign form data, a third-party applet or plug-in must be installed on the end-user's system, such as Entrust/TruePass or iD2 WebSigner.

30

2.12.4 A first example

One preferred embodiment of this invention uses a system such as Entrust/TruePassTM, which uses a java applet that is transparently downloaded and executed in the user's Web browser. The applet downloads the user's private key from an Entrust certificate database and uses it to sign the data. To download a private key from the Entrust database, the user must be authenticated by Entrust server components and associated with an Entrust profile.

When the user clicks the **FSSIGN_** button on a form, the following actions occur:

1. All calculations and validations run.

5

Any validation errors must be corrected before the data is signed.

2. The data is posted to the Form Server, which creates the message digest and returns an HTML frameset.

10

The frameset consists of two frames, one for the form and data and the other to invoke TruePass java applet. The fields to be signed are made read-only.

- 2 If the user is not logged in to the Entrust server or has timed-out then the TruePass

15

applet opens a user authentication page in the bottom frame to log in.

- 3 When logged in, the user must then click the **Sign** button that appears in the bottom frame, which calls into the TruePass applet to create the digital signature. The signature is included in the XML data sent to the Form Server when the form is submitted.

20

To verify a signature on a form, the user clicks the corresponding **FSVERIFY_** button. The form is posted to the Form Server, which uses its CryptoAPI component to verify the signature against the form data. A message box informs the user if the signature is verified.

25

2.12.5 A second example

Another preferred embodiment of this invention uses the iD2 WebSignerTM the, component for which is installed in the user's browser as a plug-in. It can use any certificate stored locally in the browser such Microsoft Internet Explorer or on a smart card to sign form data.

When a user clicks the **FSSIGN_** button on a form, the following actions occur:

35

1. All calculations and validations run.

Any validation errors must be corrected before the data is signed.

40

2. The data is posted to the Form Server, which creates the message digest and returns an HTML frameset.

The frameset consists of two frames, one for the form and data and the other to invoke the WebSigner plug-in. The fields to be signed are made read-only.

3. The user must then click the **Sign** button that appears in the WebSigner frame at the 5 bottom of the screen.
4. The WebSigner dialog appears. The user must select the certificate to use for signing, enter a PIN, and click **OK**.
- 10 5. The WebSigner plug-in creates the digital signature. The signature is included in the XML data sent to the Form Server when the form is submitted.

15 To verify a signature on a form, the user clicks the corresponding FSVERIFY_ button. The form is posted to the Form Server, which uses its CryptoAPI component to verify the signature against the form data. A message box informs the user if the signature is verified.

3. Collecting information using the Form Server

20 The Form Server is a service that processes, transforms, and delivers forms. It can do the following:

- 25 • Transform the XFA form template into a presentation language (format) that matches the target device;
- Provide server-side execution of the intelligence in the form template; and
- Generate a PDF document of the form template and data

30 The Form Server supports a system where the presentation and data reside on the client computer and the form intelligence resides on the Form Server. Users of forms gain access to forms via any type of Web browser. The Form Server delivers a form and renders it in the format that best matches the presentation and form filling capabilities of the target browser. The Form Server accomplishes this by extracting the field information and the boilerplate information from the XFA form template (XFT). It then converts it to a version of 35 the browser language that best suits the target browser. For example, the Form Server delivers the form template in the appropriate language, such as DHTML, HTML, or Java by automatically detecting the browser and the end-user environment, whether PC, Mac, UNIX,

or Linux. This can be done without the end user having to download and install additional software.

The Form Server uses a set of transformation utilities to merge data with an XFA

5 form template to deliver a form in at least the following formats:

- HTML, including HTML 3.2, Microsoft® DHTML, MSHTML 4, and Compact HTML ("CHTML");
- Cascading Style Sheet;
- 10 • Generic Java Applets;
- Wireless Markup Language ("WML"); and
- PDF format for local printing and saving.

As part of the transformation, the Form Server can execute the validations and

15 calculations included on the form and return the resulting data to the browser. Calculations and validations can also be executed on the client side using a script language such as JavaScript.

As referred to earlier, the Form Server is stateless and as such, is only activated

20 when a response to a specific request is required (via the API). The Form Server executes the request and then shuts down. Client-side calculations and validations for a field occur immediately after the focus is removed from that field.

25 **3.1 How browser detection works**

Preferred embodiments of this invention uses the HTTP header User-Agent to determine the type of client/browser making a request for a form.

30 A table is maintained of browser capabilities. Each entry in the table has a number of properties that defines the capabilities of that particular client/browser. One of the maintained properties is fsTransformationID, which identifies the transformation ID that the preferred embodiments use to render the form for that particular client/browser. Adjustments are made to each transformation depending on the properties defined in the table entry for

35 that particular client/browser.

The corresponding entry in the table is determined by doing a regular expression match against the User-Agent string. The regular expression that matches the most characters in the User-Agent string determines the winning entry in the browser capabilities table.

5

3.2 How the Form Server Processes a Request

The order in which events and scripting will be executed is important. Therefore, a user needs to understand how the Form Server processes requests. Recall that most intelligence on the form is executed on the Form Server. For example, when a user clicks a button on a form, the data is posted to the Form Server. The Form Server then merges the received data into the form template and executes any programming associated with the button that was clicked. In some cases, client-side calculations and validations are supported by the browser, allowing some intelligence to be executed by the browser on the client side. In one implementation, the FormServer object uses the following two methods to initiate and process a request:

- The GetForm/GetFormEx method (gets a requested form); and
- The ProcessHTTPRequest/ProcessHTTPRequest method (processes the submitted data)

When end users request a form from the Form Server (or click a button or image on a form), they initiate a series of specific processes and interactions between the Form Server, their browser, and the Web application.

When a user requests a form, the Web application initiates the GetForm method to request the form from the Form Server. The call to the Form Server includes the name of the requested form and the form presentation. When the user environment is unknown, the Form Server determines the format in which to render the form based on the browser information that is passed with the GetForm call. The Form Server transforms the form template, form image, and data into output suitable for the target browser.

The Form Server runs the form scripts in the sequence described below, and then passes the HTML package or the rendered form to the user via the API.

The script sequence:

5

- OnInitialize event for all pages and for each field
- Data is loaded
- OnCalculate event for all pages and for each field
- OnPageEnter event for the page that is displayed
- OnFormReady event for the entire form

The following summarizes the order of actions in the applications and the Form Server when the user requests a form in one embodiment.

10

Step	User/client	Application	Form Server
1	Selects a form from a Web page or search engine.		
2		Creates a Form Server (FS) object and calls the GetForm(...) method by asking for a specific XFT form.	
3			Opens the XFT form and runs all OnInitialize scripts for the entire form (all pages).
4			If data is passed to the Form Server (in the XMLData parameter of the GetForm call) then the Form Server merges the data into the initialized template.
5			Runs all OnCalculate scripts for the entire form.
6			Runs the OnPageEnter script for the first page.
7			Runs the OnFormReady script.
8			Determines the browser capabilities. Creates the appropriate transformation snap-in component. Passes the current template, in its initialized/calculated state, to the transformation snap-in component.
9			The Form Server snap-in transforms the initialized XFA template into an appropriate HTML page. The page contains the required data and intelligence that permits the form to be filled out by the end user and then submitted to an application. The

			particular application is specifically named by the calling application in the TargetURL parameter of the GetForm call. The application then returns the HTML back to the Form Server by using HTML formatted as a Unicode string.
10		Verifies that the Form Server did not return an error and then performs a BinaryWrite to the browser with the HTML returned from the Form Server.	Converts the HTML Unicode string into an appropriate multi-byte character string (MBCS) for delivery to the client browser. The Form Server uses the CharSet property of the ApplicationContext object passed into the Form Server as a parameter of the GetForm call to determine the proper MBCS format. The Form Server then returns the MBCS string to the application that initiated the call.
11			If a high-end browser (such as Internet Explorer 5 or Netscape Navigator 6) is used, the browser does the following: <ul style="list-style-type: none"> • Runs each field initialization marked to run at client • Runs the page initialization marked to run at client • Runs each field calculation marked to run at client • Runs the page calculations marked to run at client
12	Browser displays the new HTML Web page to the user.		

3.3 Using Command Buttons

5 In order for the Form Server to process a form, the form must provide the mechanism by which to send data to the Form Server. This is typically accomplished through the use of command buttons. Here's an example this might work:

1. An end user opens a form, fills in the first page, and then clicks the button labelled

10 **NextPage.**

2. A call to the Form Server is initiated.

3. The call prompts the Form Server to execute the script or perform a function associated with the NextPage command button.

The function might include one of the following:

5

- Performing field calculations
- Validating data
- Printing the form
- Collecting the data from page one and merging it into page two
- 10 • Presenting page two to the end user.

The caption (text or image) displayed on a command button label, indicates the function of the button. When an end user clicks on a command button, the form-related processing is prompted by the scripting and marking associated with the command buttons.

15 The Name property of a command button object is used by an application to invoke specific actions on the Form Server.

There are two types of command buttons: special buttons and common buttons.

20 **3.3.1 Special Buttons**

A special button is a button that requests the Form Server to perform a specific action. Each of the following special buttons has a universal service function that is invoked 25 when an end user clicks on the corresponding command button.

When the application logic is created, use the following button property Names to specify a specific action:

30

- FSSUBMIT_
- FSRESET_
- FSPRINT_
- FSPREVIOUS_
- FSNEXT_

35

- FSSIGN_
- FSVERIFY_

3.3.2 Common Buttons

A common button is a button that requests the Form Server to execute a calculation operation. When a user clicks a button scripted with the Name property value CALCULATE

5 (or any value other than that of the special buttons) the Web application typically issues a ProcessHTTPRequest call to the Form Server. Then the Form Server executes the calculation operation (OnCalculate script) and produces the returned data.

For certain types of browser platforms, such as MS-DHTML and Java formats, the
 10 Form Server passes the data to the open Web page and updates the display. For other formats, the Form Server transforms the form and merges it with the data, and passes a new HTML page to the Web browser.

The Form Server runs the scripts in the following sequence:

15

- Click event for the named button
- OnCalculate event for all fields
- OnCalculate event for the page

20 The following table summarizes the order of generic actions in the application and the Form Server when the end user clicks a common button in one embodiment.

Step	User/client	Application	Form Server
1	On a Form Server-generated form, an end user clicks a common button. If button is marked "current-client", and if the button's click event is marked "run at the client browser", then no submission to Web server is performed. The script for the click event is executed at the client browser.		
2	Creates a Form Server (FS) object		

	and calls the GetForm(...) method by asking for a specific XFT form.		
3	Creates a Form Server (FS) object and calls the GetForm(...) method by asking for a specific XFT form.		
4			Opens the XFT form and looks for any previous state data to use for base initialization. If data is found, the Form Server restores the form to the previous state by merging the data into the template.
5			The Form Server merges any new data into the form template. For multi-page forms, the Form Server makes sure new data is merged into the appropriate page in the template.
6			Runs the Click script in the XFA template, for the specific button that was clicked.
7			Runs all the OnCalculate scripts for the entire form.
8			Returns a ReturnStream value to the calling application based on the Browser Capabilities, as follows: <ul style="list-style-type: none"> • If the browser is Microsoft Internet Explorer 5, the Form Server returns XML Data. • If the browser delivered an Applet based on the original GetForm call, the Form Server returns a stream of Name/Value pairs. • In all other cases, the Form Server returns a new HTML page, or the same page in a Multi-page form, based on the new state of the form. The returned FSAction code will be set to FSCalculate.
9		Verifies that the Form Server did not return an error, that the FSAction code is FSCalculate, and	

		then performs a BinaryWrite to the browser with the HTML returned from the Form Server.	
10	If a complete HTML page is returned, the browser displays the new Web page. Otherwise, intelligence included in the original page (sent by the form server) merges the returned data into the HTML displayed in the browser.		

FSSUBMIT_ Button

5 When a button with the Name property set to FSSUBMIT is clicked, the application is invoked to pass the data to the Form Server and in turn, the Form Server is invoked to run the scripts for the current form in the following sequence:

- Click event for the FSSUBMIT_ button

10 • OnCalculate events for all fields

- OnCalculate event for the page
- OnValidate event for all fields, including checks for mandatory fields
- OnValidate event for the page, provided that all field validations were successful
- OnFormClosing event, provided that the validations were successful.

15 When the SUBMIT button is clicked, all processing for a form is terminated, unless:

- The application determines that another action is required
- There are validation errors detected.

20 Validation includes checking values for fields with the Mandatory property set to true. When there are field-level validation errors, the Form Server responds with HTML or data, which is returned to the Web application with a status message indicating that the processing is not complete. When no errors are detected, the Form Server returns the XML

data to the Web application, along with a status message to indicate that the processing is complete for the form. The Web application then determines the next course of action.

FSRESET_Button

5 When a button with the Name property set to FS_RESET is clicked, the button is transformed as an HTML Reset button. When an end user clicks this button on a form, no Click, OnCalculate, or OnValidate events are executed and no data is submitted to the Form Server. All fields on the form are reset to their initial default values.

10 **FSPRINT_Button**

When an end user clicks an FSPRINT_button to initiate a print request, the Form Server merges the form with any form data and generates a file in PDF format. The Form Server returns the PDF data, via the API, to the Web application. When Adobe® Acrobat® Reader resides on the end user's computer, the browser launches the Web application and displays the output. The user can view, print, and save the form using the functionality of the Acrobat Reader.

20 An FSPRINT_button FSAction returns an FSPrint (2). The application then uses the GetForm method to request a PDF version of the form with the data.

FSNEXT_and_FSPREVIOUS_Buttons

25 When a button with the Name property set to FSPREVIOUS_ or FSNEXT_ is clicked, the action invoked is the same as that invoked for FSSUBMIT. In addition, calculations and validations are invoked. If errors are detected, the Form Server responds by returning HTML or data to the client. When there are no validation errors, the Form Server creates a presentation for the next or previous page and returns it to the browser.

30 The page events involved are:

- Click event for the FSNEXT_ or FSPREVIOUS_ button
- OnCalculate events for all of the fields
- OnCalculate event for the page

35

- OnValidate event for all of the fields, including checks for mandatory fields
- OnValidate event for the page, provided that all field validations were successful
- OnExit event for the page that is closing
- OnEnter event for the page that is opening.

FSSIGN_ Button

Preferred embodiments of this invention provides digital signature processing. To support digital signature processing, the developer has to integrate the Form Server with third-party software, such as iD2 Personal and Entrust TruePass, that has components on the client (such as applets, plug-ins, ActiveX controls, and so forth) and components on the Web server (such as servlets, ASPs and so forth). The Form Server uses a property on the ApplicationContext object called SecurityProvider to select which technology to use for the Sign/Verify request. Security providers that want to integrate with the Form Server must provide a COM object that implements a predefined interface named "ISecurityProvider".

When a user clicks the FSSIGN_ button, the Form Server runs the scripts for the current form.

- 15 • Form server receives a "Sign" request
- Form server instantiates the COM object for the specific security provider
- Form server calls the "CreateSignatureHTML()" method, and passes the transformed form (with locked fields set as read-only), the ApplicationContext object, and the message digest.
- 20 • The HTML stream returned by "CreateSignatureHTML()", is returned to the browser replacing the current page.

At this point, the security provider COM object has control of whatever content it wants to return.

FSVERIFY_ Button

When the user clicks the FSVERIFY_ button, the Form Server verifies that the data signed using the corresponding signature object has not been modified since the signature was made. When the Form Server receives a request to "Verify" the request does the following:

- 30 • Instantiates the COM object for the specific security provider.
- 35 • Calls the "CreateVerifySignatureHTML()" method

- Passes the transformed form (with locked fields set as read-only), ApplicationContext object, the message digest and the base64 encoded signature extracted from the form's data.
- Returns the HTML stream by "CreateVerifySignatureHTML()" to the browser and

5 replaces the current page. (The security provider COM object has control of whatever content it wants to return.)

The FSVERIFY_ button verifies only the data signed using the signature object specified after FSVERIFY_ in the command button Name property.

10 **Field Level Validations in the Form Server**

The following list explains how the Form Server handles field level validations by scripting in a form.

- Validation scripts are executed when the end user presses a button on the HTML page with the Name property FSSUBMIT_, FSPREVIOUS_, FSNEXT_, or FSPRINT_, or FSSIGN_.
- Validations are run against all fields following the field tabbing order. If there are any errors, they are returned together in the browser window along with the form. A link associated with each error jumps directly to the appropriate field on the form.
- A validation error for a field designated as mandatory causes the Form Server to return an error status along with the text string: Mandatory Field.
- Page validation scripts are run when there are no field validation errors. Since there is no Message property for a page that would allow for custom error text, the following message appears for an error: Page validations failed.

30 **3.4 Using Forms as Embedded HTML**

One needs to understand how to wrap the output from the Form Server to ensure it will fit in with the look and feel of the end user's Web application.

To allow more flexibility in presenting forms to the users, the Form Server can render 35 a form in one of the following formats:

- As a full HTML page, complete with the HTML, HEAD, and BODY tags: the form is displayed in the browser as is.

- As a block of HTML code wrapped in a DIV tag: this DIV section can then be embedded into a custom Web page to allow organizations to retain their Web site look and feel while leveraging the Form Server technology.

5 When the Form Server renders the form as embedded HTML, the entire form is wrapped in a DIV section:

```
10       <DIV id="fsFormBody">  
11       ...  
12       transformation specific HTML  
13       ...  
14       </DIV>
```

15 This DIV section can be used anywhere in the page body.

15 Embedded HTML 3.2 is typically not supported because it uses the form's image as a background and overlays the form's fields on top of it. Embedded PDF is also not typically supported under this invention.

20 3.5 Using the Form Server API

20 The API (the method used by applications to communicate with, and access the services of, the Form Server) is used to interface with the Form Server and integrate the 25 Form Server functionality into Web applications.

20 This section provides a description of the Form Server external COM components and the Simple Object Access Protocol (SOAP) service in preferred embodiments.

30 The Form Server preferably runs on a server running Microsoft Windows NT or Windows 2000.

30 The presentation portion of an actual application that will be seen by citizens, employees, and customers includes a number of components, namely forms, Web pages, 35 and Active Server Pages ("ASP") that perform the server-side processing.

30 ASP contains a script executed on the Web server that translates and generates HTML to pass back to the calling browser. The browser only displays the HTML pages. All processing occurs on the Web server. The task of writing scripts is simplified because the 40 scripts always run in the predictable and contained environment of the server. ASP scripts

are also used to process data sent back from the browser by a POST operation, such as a confirmation.

For Web servers using non-Windows operating systems, the application can be

5 developed in any Web server application programming environment, such as Perl, CGI scripts, Java Servlets or JSPs. The SOAP toolkit may be used to communicate with the Form Server running remotely on an NT or Windows 2000 platform.

3.5.1 Form Server External COM Components

10 This section provides information about the following four Form Server external COM components, along with their objects, methods and properties:

- FormServer object

15 • ApplicationContext object

- Local FormRepository object
- BrowserCapabilities object

The FormServer object provides an interface to the Form Server. It can be used by
20 any COM automation environment to request Form Server services. The Form Server is enabled to determine the appropriate transformation and deliver the appropriate type of form to the client. The Form Server can be accessed by applications, via COM interfaces, while allowing it to function within the context of a Web environment.

25 FormServer Object

This object is used to provide an interface to the Form Server. It could be created in ASP using `Server.CreateObject("FormServer.Server")` or in VBScript using `CreateObject("FormServer.Server")`.

30 The FormServer object defines the following methods:

GetForm: Gets the requested form (with or without data), sets the content type of the requested form (usually HTML content type), and returns it.

35 GetFormEx: Gets the requested form (with or without data), sets the content type of the requested form (usually HTML content type), and

returns it. This provides the same functionality as the GetForm call; however, it allows the Form Server to be called without having to create a number of objects.

5 **ProcessHTTPRequest:** Processes the submitted data depending on the type of action requested, which include Submit, Print, Calculate, and Validate.

10 **ProcessHTTPRequestEx:** Processes the submitted data depending on the type of request, sets the content type of the requested form (for example, text/html or text/xml) and returns it. This call provides the same functionality as the ProcessHTTPRequest call except it allows the FormServer to be called without having to create a number of objects.

15 **3.5.2 SOAP Service**

20 Non-Windows platforms using SOAP (Simple Object Access Protocol) is supported in a preferred embodiment of this invention, which is an open standard based on XML-RPC (Remote Procedure Calls) over HTTP. SOAP allows for remote communication between heterogeneous machines using XML based RPCs. Using SOAP, the Form Server is able to be called remote from both Microsoft Windows and non-Microsoft Windows-based operating systems. For Web servers using non-Windows operating systems, one can develop the application in any Web server application programming environment, such as Perl, CGI scripts or Java Servlets.

25 The SOAP toolkit can be used to communicate with the Form Server running remotely on an NT or Windows 2000 platform. This Form Server service program runs as a Windows NT service. The windows NT Soap Service is a multi-threaded HTTP SOAP server that executes the Form Server COM components in response to SOAP request. The 30 response is sent to the SOAP clients via XML using the HTTP TCP/IP protocol. This Service listens for SOAP requests, executes the requests using the Form Server components, and then returns the results, via SOAP, to the caller.

35 Using SOAP allows the Form Server to be integrated into Unix-based Web Servers. The Form Server runs as a 'black box' on a Microsoft Windows based platform and is called remotely by programs executing on the Unix Based Web Servers.

The Form Server SOAP protocol is stateless so a Server Farm of Form Server SOAP Servers can be architected. With this architecture, the load from a Web Server can be distributed over many machines providing for greater scalability and fault tolerance.

5

4. Architecture

A key consideration for implementation is the system architecture chosen to be adopted. Depending on the volume of transactions expected the system to process, and the 10 type of servers one is using, one would typically choose a two- or three-tier architecture. The following sections provide an overview of the architecture options.

An embodiment of this invention comprises three distinct layers:

15 **Presentation:** This layer is the user service layer that gives the end user access to forms via a browser.

Web Application: This layer is where the application receives requests from the user and instructs the Form Server how to fulfill the requests.

20 **Database:** This layer is the Form Server, which contains the form repository and in most cases, executes the form calculations and validations and generates data.

4.1 Two-Tier Implementation

25 In a two-tier implementation, the presentation layer is the first tier and the Web application and database layers form the second tier. This means that the Form Server is installed in the second tier. One could select a two-tier architecture if the Web servers are using Windows NT or Windows 2000 operating systems. It is important to note that this 30 configuration reduces the granularity of scaling because the Web application and Form Server are installed on the same machine.

There are two possible configurations. Configuration 1 has a SOAP interface interposed between the web application and the Form Server, with all three on the same 35 machine, the SOAP interface being used locally to service web application requests. In configuration 2, the web application makes direct requests of the Form Server.

Comparatively, requests running through the SOAP service, as under configuration 1, are processed faster than direct Form Server requests. In the event that such an

application must be migrated to a three-tier, the work related to migration would be greatly simplified.

5 4.2 Three-Tier Implementation

In a three-tier architecture the presentation layer is on the first tier, the second tier is devoted to security and application services, and the third tier provides the database storage and access. If one is working in a Windows operating system, one could use a two- or three-tier architecture, with or without the SOAP Service. However, if one is working in UNIX operating system, one will have to use a three-tier architecture with the SOAP Service.

When one implements a three-tier architecture, the support for publishing a form becomes more complex than when an embodiment is installed to adhere to a two-tier architecture. The complexity results from having to install and administer the extra machines involved in the third tier. In this location of the third tier, the Form Server will perform to its maximum capacity when servicing remote requests from the Web application server. It behaves as a black box, with no state, and therefore can be replicated as transaction volume grows.

20 The number of servers one sets up is completely dependent on the load the Web application has been sized to support. The complication occurs when several Form Servers operate at this tier. A new form (or revision of a form) must be forwarded to each Form Server in order for requests to be made and for every Form Server to render exactly the 25 same transformation.

4.3 Advantages of a Three-Tier Architecture

30 Compared to a two-tier architecture, generally, the three-tiered Distributed Network Architecture (DNA) offers the following advantages:

- It is able to accommodate maximum performance.
- It offers ease of extensibility and scalability.
- 35 • It provides a higher level of security than the two-tiered architecture.

This is possible because the components and/or subsystems are classified and then separated to ensure they exist and operate at the most efficient physical locations within the

architecture. As the load and performance requirements increase, the architecture is able to accommodate additional servers at either the second or the third tier. (One may need to employ a service, such as Window Load Balancing Service (WLBS) to help balance the load.)

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4.4 Using SOAP

Preferred embodiments of this invention supports SOAP remote function calls, which means that the Form Sever is flexible and can exist at either the second or third tier within the architecture. This multi-threaded service responds to the Form Server API requests and forwards them to the actual Form Server components that carry out the work. If the servers are remote, the publish request will be directed through the remote server's SOAP Service. Whether working in a two-tier or three-tier architecture, it is preferable to access the SOAP service for maximum efficiency.

The previous description of the preferred embodiments is provided to enable any person skilled in the art to make and use the present invention. The various modifications to these embodiments will be readily apparent to those skilled in the art, and the generic principles defined herein may be applied to other embodiments without the use of inventive faculty. Thus, the present invention is not intended to be limited to the methods and systems shown herein but is to be accorded the widest scope consistent with the claims set forth below.

25

All patents, patent applications and other documentation, whether available in printed or electronic format, are incorporated in whole by reference.

What is claimed is:

1. A method for creating a form definition template for collecting information from a user on a browser platform using an electronic form, comprising the steps of:
 - (a) receiving the characteristics of the electronic form;
 - 5 (b) storing the characteristics of the electronic form in the form definition template, the form definition template being in Extensible Markup Language (XML) and the form definition template adapted to be deployable on any one of a plurality of browser platforms.
2. The method of claim 1, wherein the form definition template complies with XML Forms Architecture (XFA).
- 10 3. The method of claim 1, wherein the characteristics of the electronic form are entered by instructions of the designer which comprise drag and drop operations.
4. The method of any one of claims 1 to 3, wherein the electronic form comprises at least two components, the components comprising a page and a form object.
- 15 5. The method of claim 4, wherein the electronic form further comprises at least one script executable upon the occurrence of an event.
6. The method of claim 5, wherein the script is executable by a scripting engine that complies with the definition under Microsoft OLE/COM of an active scripting engine with parsing.
- 20 7. The method of claim 5, wherein the script is in a script language chosen from the group selected from Microsoft Visual Basic Scripting Edition (VBScript) and JScript.
8. The method of claim 5, wherein the script is to be executed on the browser platform and the script is in JavaScript.
- 25 9. The method of claim 4, wherein the form object is one selected from the group comprising a list box, a drop down list, a command button, a radio button, a check box, a line, a circle, an image, and static text.
10. The method of claim 4, wherein the form object is a signature object for a digital signature for the information collected using the electronic form from the user.
- 30 11. The method of claim 5, wherein the script comprises an instruction selected from the group comprising performing validity checking of information entered by the

user, a calculation, a database access, enforcing a business rule, and automatic formatting of the form as presented to the user.

12. The method of claim 1, further comprising the step of displaying the electronic form for a browser platform, comprising the following steps:

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- receiving an indication of the characteristics of the browser platform, and
- displaying the electronic form in a wysiwyg representation for the browser platform, wherein the wysiwig representation would be displayed to the user when the electronic form is deployed on the browser platform.

10 13. The method of any of claims 1, wherein the plurality of browser platforms comprise platforms for rendering at least one of the following formats:

- Hyper Text Markup Language (HTML);
- Java applet;
- Wireless Markup Language (WML); and
- Cascading Style Sheet.

15 14. The method of claim 13, wherein the HTML format is one selected from the group consisting of:

- HTML 3.2;
- Microsoft DHTML;
- MSHTML 4; and
- Compact HTML (CHTML).

20 15. A method for collecting information from a user on a browser platform using an electronic form, the characteristics of the electronic form being stored in a form definition template, comprising the steps of:

25 a) sensing the characteristics of the browser platform;

 b) retrieving the form definition template, the form definition template comprising an electronic document in Extensible Markup Language (XML), and the form definition template adapted to be deployable on a plurality of browser platforms;

- c) generating the electronic form in a format suitable for presentation on the browser platform from the form definition template; and
- d) capturing information input from the user.

16. The method of claim 15, wherein the step of capturing information input from the user comprises:

- rendering the electronic form on the browser platform; and
- accepting input from the user using the electronic form.

17. The method of any of claims 15 to 16, wherein:

- the step of sensing the characteristics of the browser platform is performed by a web server; and
- the steps of retrieving the form definition template and generating the electronic form are performed by a form server in electronic communication with the web server;

wherein the web server acts as an electronic intermediary between the browser platform and the form server

18. The method of claim 17, wherein the form definition template further complies with XML Forms Architecture (XFA).

19. The method of claim 17, wherein the step of capturing information input from the user further comprises the step of storing information input from the user to a database.

20. The method of claim 17, the step of storing information input further comprising forwarding information input to a processing engine.

21. The method of claim 17, wherein the web server and the form server comprise software programmes executing in the same computer.

22. The method of claim 17, wherein the web server and the form server comprise software programmes executing in distinct and separate computers in a network of computers.

23. The method of any of claims 15 to 17 and 19 to 22, wherein the electronic form comprises at least two components, the components comprising a page and a form object.

24. The method of claim 23, wherein the electronic form further comprises a script executable upon the occurrence of an event.
25. The method of claim 23, wherein the form object is one selected from the group comprising a list box, a drop down list, a command button, a radio button, a check box, a line, a circle, an image, and static text.
5
26. The method of claim 23, wherein the form object is a signature object for a digital signature for the information collected using the electronic form from the user.
27. The method of claim 24, wherein the script is executable by a scripting engine that complies with the definition of an active scripting engine with parsing of Microsoft
10 OLE/COM.
28. The method of claim 24, wherein the script is executable by a scripting engine chosen from the group selected from Microsoft Visual Basic Scripting Edition (VBScript) and JScript.
29. The method of claim 24, wherein the script is executed by a scripting engine
15 residing on the browser platform.
30. The method of claim 24, wherein the script is executed by a scripting engine residing on the form server.
31. The method of claim 24, wherein the script comprises an instruction selected from the group comprising performing validity checking of information captured from the user, a calculation, a database access, enforcing a business rule, and automatic
20 formatting of the form as presented to the user.
32. The method of any of claims 15, wherein the plurality of browser platforms comprise platforms for rendering at least one of the following formats:
 - 25 • Hyper Text Markup Language (HTML);
 - Java applet;
 - Wireless Markup Language (WML); and
 - Cascading Style Sheet.
33. The method of claim 32, wherein the HTML format is one selected from the group consisting of:
25

- HTML 3.2;
- Microsoft DHTML;
- MSHTML 4; and
- Compact HTML (CHTML).

5 34. The method of any of claims 15 to 19, further comprising the steps of:

- (a) receiving from the user an indication whether to print or electronically save the form; and
- (b) printing or electronically saving the form in accordance with the user's indication.

10 35. The method of claim 34, the step of printing or saving electronically the form comprises the step of first generating an electronic representation of the electronic form which conforms to Portable Document Format ("PDF").

36. A system for creating a form definition template for collecting information from a user on a browser platform using an electronic form, comprising:

15

- a user interface for collecting the characteristics of the electronic form;
- a computer processor in communication with the user interface executing software for collecting the characteristics; and
- a computer storage in communication with the computer processor for storing the characteristics of the electronic form, the characteristics being stored in a

20

form definition template;

wherein the form definition template is in Extensible Markup Language (XML) and the form definition template is adapted to be deployable on any one of a plurality of browser platforms.

37. The system of claim 36, wherein the form definition template complies with XML Forms Architecture (XFA).

25

38. The system of claim 36, wherein the characteristics of the electronic form are entered by instructions of the designer which comprise drag and drop operations.

39. The system of any one of claims 36 to 38, wherein the electronic form comprises at least two components, the components comprising a page and a form object.

40. The system of claim 39, wherein the electronic form further comprises at least one script executable upon the occurrence of an event.
41. The method of any of claims 36, wherein the plurality of browser platforms comprise platforms for rendering at least one of the following formats:
 - 5 • Hyper Text Markup Language (HTML);
 - Java applet;
 - Wireless Markup Language (WML); and
 - Cascading Style Sheet.
42. The method of claim 36, wherein the HTML format is one selected from the group consisting of:
 - 10 • HTML 3.2;
 - Microsoft DHTML;
 - MSHTML 4; and
 - Compact HTML (CHTML).
43. A system for collecting information from a user using an electronic form, comprising:
 - 15 • a browser platform for capturing information from the user;
 - a web server in communication with the browser platform, for sensing the characteristics of the browser platform;
 - 20 • a computer storage for storing the characteristics of the electronic form stored in a form definition template; and
 - a form server in communication with the web server, for retrieving the form definition template from the computer storage, and for generating the electronic form in a format suitable for presentation on the browser platform
 - 25 from the form definition template;

wherein the form definition template comprises an electronic document in Extensible Markup Language (XML), and the form definition template is adapted to be deployable on a plurality of browser platforms.

44. The system of claim 43, wherein the browser platform further:
 - rendering the electronic form; and
 - accepting input from the user using the electronic form.
45. The system of any of claims 43 to 44, wherein the web server further for sensing the characteristics of the browser platform.
46. The system of claim 45, wherein the form definition template further complies with XML Forms Architecture (XFA).
47. The system of claim 45, wherein the information captured from the user is forwarded to a database.
- 10 48. The system of claim 45, the information captured from the user is forwarded to a processing engine.
49. The system of claim 45, wherein the web server and the form server comprise software programmes executing in the same computer.
50. The system of claim 45, wherein the web server and the form server comprise software programmes executing in distinct and separate computers in a network of computers.
- 15 51. The system of any of claims 43 to 44 and 46 to 50, wherein the electronic form comprises at least two components, the components comprising a page and a form object.
- 20 52. The system of claim 51, wherein the electronic form further comprises a script executable upon the occurrence of an event.
53. The system of claim 51, wherein the form object is one selected from the group comprising a list box, a drop down list, a command button, a radio button, a check box, a line, a circle, an image, and static text.
- 25 54. The system of claim 51, wherein the form object is a signature object for a digital signature for the information collected using the electronic form from the user.
55. The system of claim 51, wherein the script is executable by a scripting engine that complies with the definition of an active scripting engine with parsing of Microsoft OLE/COM.

56. The system of claim 51, wherein the script is executable by a scripting engine chosen from the group selected from Microsoft Visual Basic Scripting Edition (VBScript) and JScript.
57. The system of claim 51, wherein the script is executed by a scripting engine residing on the browser platform.
58. The system of claim 51, wherein the script is executed by a scripting engine residing on the form server.
59. The system of claim 51, wherein the script comprises an instruction selected from the group comprising performing validity checking of information captured from the user, a calculation, a database access, enforcing a business rule, and automatic formatting of the form as presented to the user.
60. The system of any of claims 43, wherein the plurality of browser platforms comprise platforms for rendering at least one of the following formats:
 - 15 • Hyper Text Markup Language (HTML);
 - Java applet;
 - Wireless Markup Language (WML); and
 - Cascading Style Sheet.
61. The system of claim 60, wherein the HTML format is one selected from the group consisting of:
 - 20 • HTML 3.2;
 - Microsoft DHTML;
 - MSHTML 4; and
 - Compact HTML (CHTML).
62. The system of any of claims 44 to 45, wherein
 - 25 • the browser for further receiving from the user an indication whether to print or electronically save the form;

- the form server for further generating an electronic representation of the electronic form which conforms to Portable Document Format ("PDF") in order to print or electronically save the form in accordance with the user's indication.

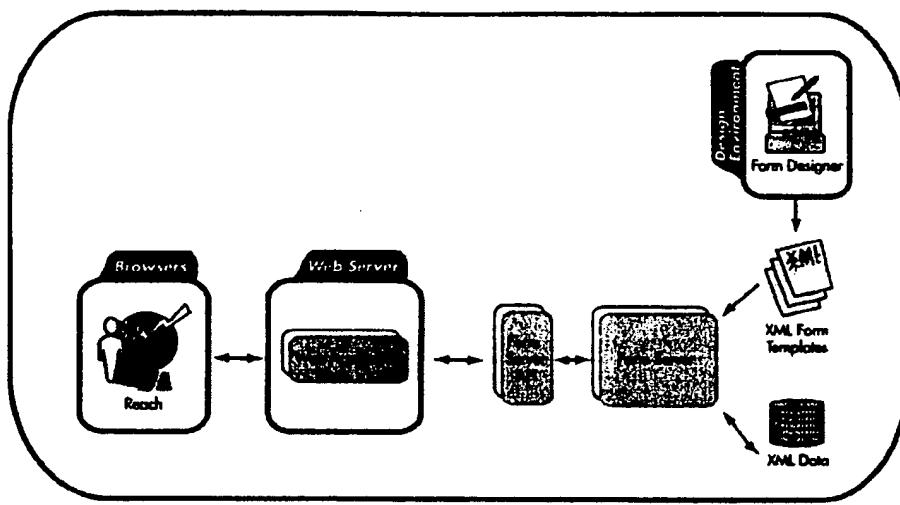


Figure 1

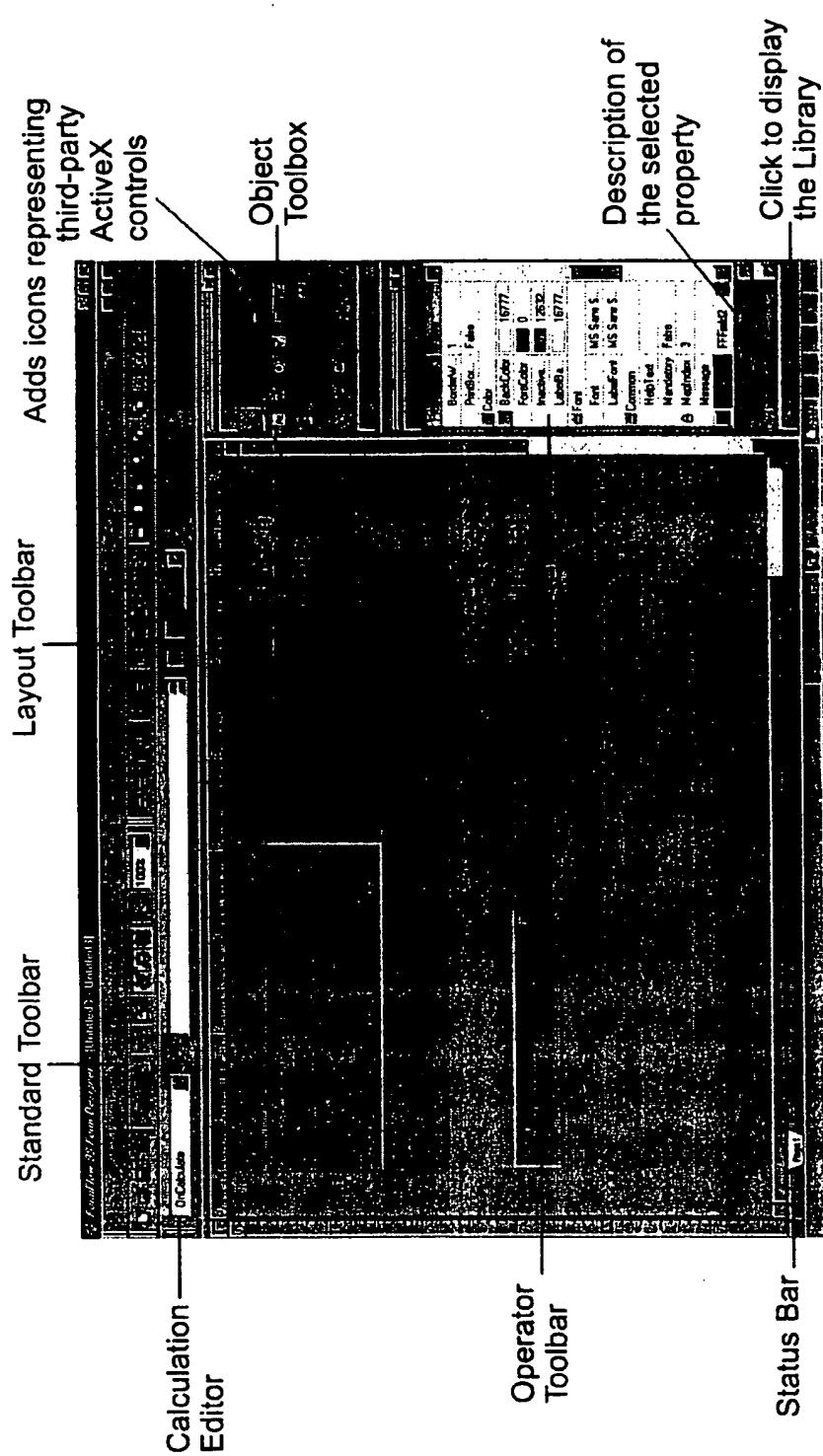


Figure 2